



Fan Guide

MEN'S EHF EURO 2016 POLAND

Katowice

HOST CITY



KATOWICE
for a change



MEN'S EHF
EURO
2016
POLAND



MEN'S EHF
EURO
2016
POLAND

Dear Fan - Welcome to Katowice at the Men's European Handball Championship Poland 2016! Months of waiting have finally come to an end. Starting from 15 January, there are more than two weeks of thrilling struggle of the best handball players on the Old Continent ahead of you. We guarantee joy, emotions, unexpected twists and dramatic ends in four halls of the MEN'S EHF EURO 2016 POLAND tournament. You'll feel the emotions! Sixteen best teams in Europe will play their matches in Krakow, Wroclaw, Gdansk and Katowice. Ahead of us a total sum of over 2,000 minutes of fight on the court and hundreds of goals that will be scored in 48 games. The most important one, appointing the European champion, will be held on 31 January in Krakow. The title will be defended by the national team of France, that two years ago defeated Denmark in the final.

In your hands we put a guide that will carry you through the EHF EURO 2016. You will learn, among others, how to get to the hall, what time the matches start and which subjects are not allowed to bring them with to the venues.

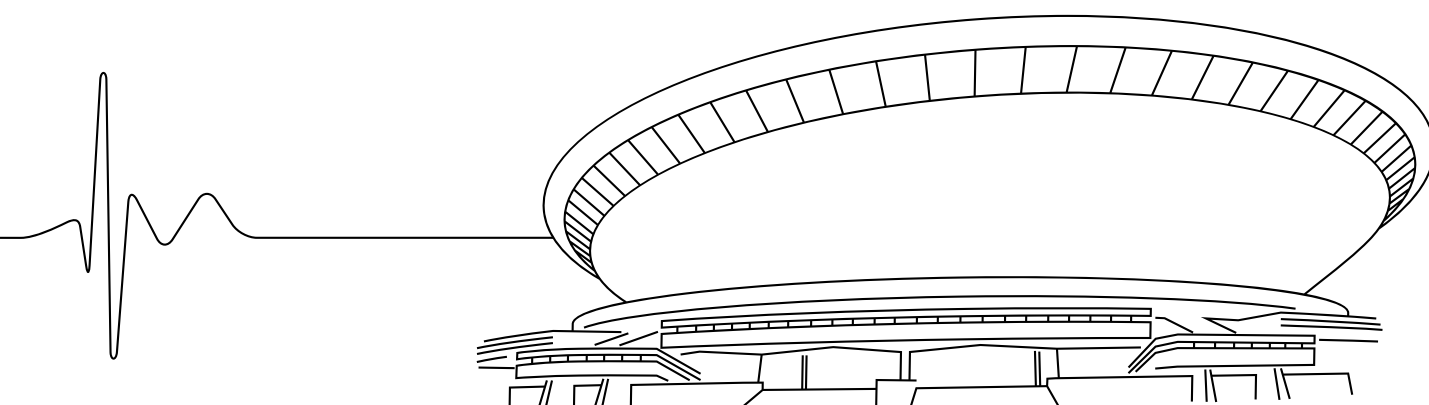


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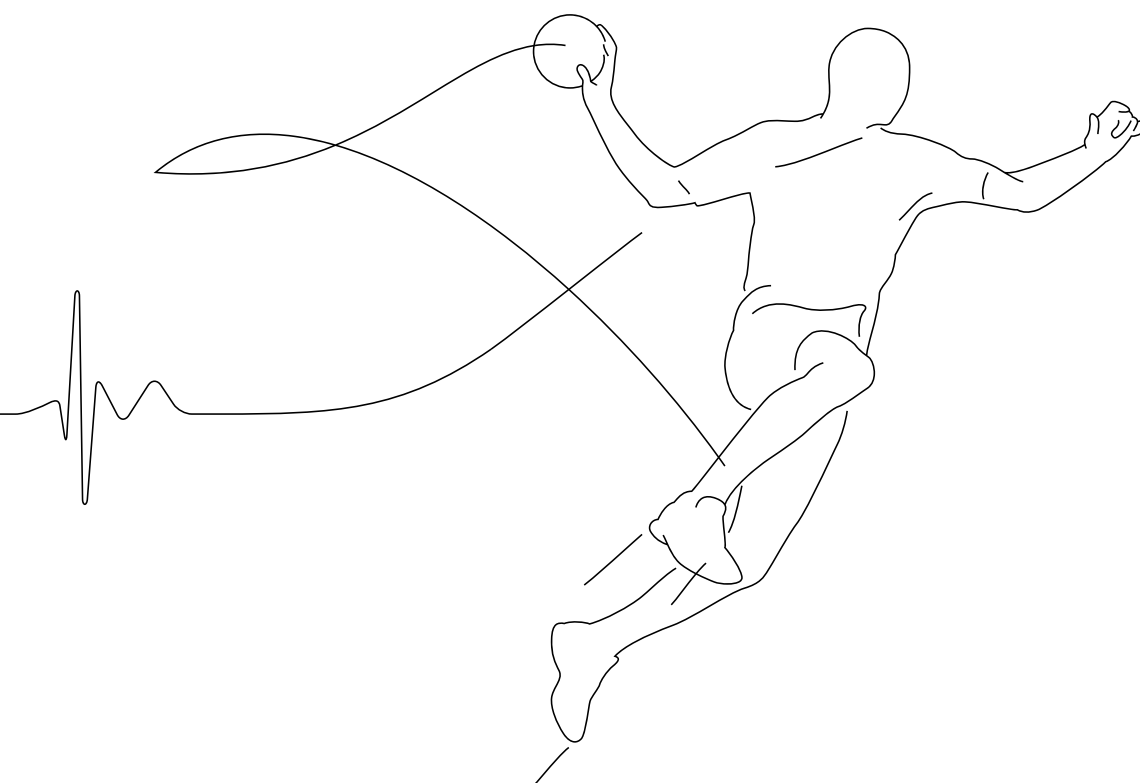
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I. SPODEK ARENA

In Katowice, the capital of Silesia, team of Group B play their matches. Each match of the European Championship can be watched by 11 000 fans. Spodek Arena is a multifunctional facility, suitable for hosting most important sports and cultural events in Poland. Opened 45 years ago, Spodek Arena has hosted a big handball event before – Women's World Championship (Division 2) in 1983.

GROUP B

1. Croatia
2. Iceland
3. Belarus
4. Norway

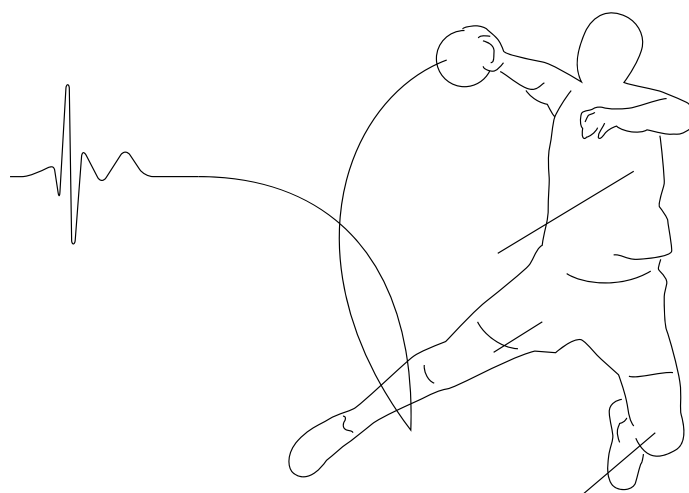
SCHEDULE

Preliminary Round

15.01.2016 hours. 16.00 Croatia – Belarus
 15.01.2016 hours. 18.15 Iceland – Norway
 17.01.2016 hours. 16.00 Belarus - Iceland
 17.01.2016 hours. 18.15 Norway - Croatia
 19.01.2016 hours. 18.15 Belarus - Norway
 19.01.2016 hours. 20.30 Croatia - Iceland



The Opening Ceremony of the European Championship will be held on 15 January immediately after the match Croatia – Belarus around 17.50 hours.



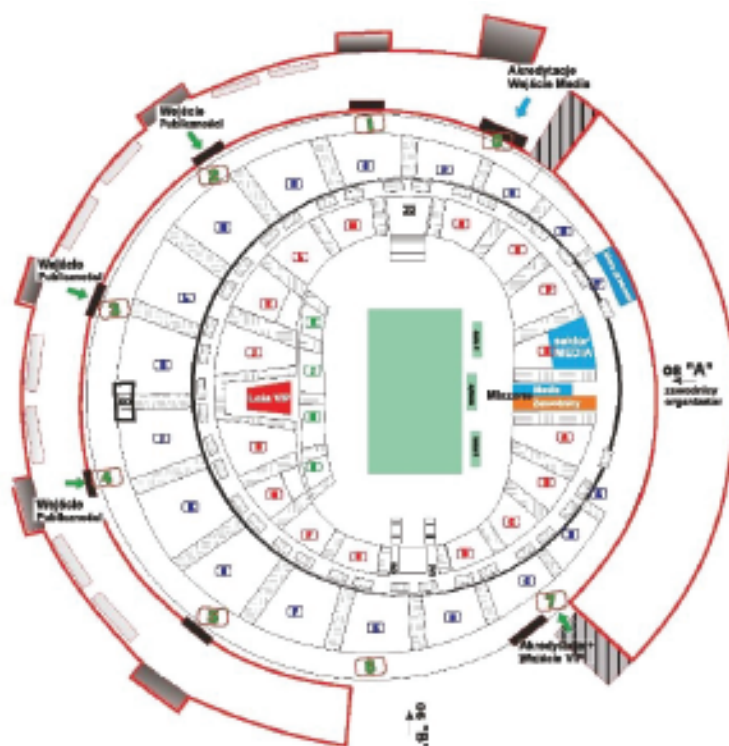
II. Useful information, in other words: what you need to know about a match day

What time can I enter the hall?

Every game is a big operation. Also logistics one. For the sake of comfort of all fans the organizer recommends to come to each game in advance. It will enable you to find your place without unnecessary nerves. Each match day the gates will be opened two hours before the first game.

Which way can I enter the hall?

You will get into the hall through gates number 2, 3 and 4. However, to maximally expedite entering the hall, we suggest to use the entrance that is the closest one to the sector marked on your ticket. Below, there is a map with all the entrances and sectors in Spodek Arena.



Can I leave the hall during the game or between the matches and then return to it?

No. Each ticket entitles you to a single entrance only. After leaving the Spodek Arena, return is possible only with a new ticket.

Tickets

Entering the hall is possible only after demonstrating a valid ticket for the match. Each fan should have an identity document with - an identity card, passport, driving license, student ID, school ID, etc.. The first inspection is carried out at the entrance to the hall. Another ones can be done several times already in the middle of Spodek Arena. The right to verify the ticket and an identity document belongs to information and security services, as well as other persons authorized by the organizer. Refusal to cooperate may cause an expulsion of fan from the arena. Keep your ticket in a safe place. Lost or stolen tickets will not be issued again.



Tickets to each of the halls are in different colours: Krakow - red, Wroclaw - green, Katowice - violet, Gdansk - blue.

Where can I buy tickets?

Tickets for all matches can be booked via the official website of the European Handball Federation www.pol2016.ehf-euro.com and via eBilet.pl website, which is the EHF EURO 2016 Official Ticket Partner. In case of any questions, please, contact (22) 122 80 10 or ehfeuro2016@ebilet.pl. The tickets for the MEN'S EHF EURO 2016 POLAND are available also in the Empik stores all over Poland.

Can I buy a ticket on the day of the match?

Tickets on the day of the match (if still available) can be purchased only through the official channels of distribution as described above. Tickets sale is not conducted in any of the halls hosting matches of the European Championship.

Will the tickets be valid only for single matches or the entire match days?

The tickets will be valid for the entire match days (daytime tickets). They allow their owners to watch all matches taking place in one hall during the day.

Is it possible to return tickets bought?

No, the tickets can not be returned.

Can I give or sell my ticket to anyone?

It is not possible to resell tickets. The organizer of the EHF EURO 2016 shall not be liable for any purchase of the tickets through third parties without rights to sell and distribute tickets.

We also remind you that in accordance with Article 133 § 1 of the Code of Offences the tickets sale at a profit, or purchasing them with the intention of resale at a profit, is an offense.

The Polish Handball Federation hereby declares that the sale of tickets was conducted only through the entities authorized by the federation to sale and distribute the tickets, mainly through the website <https://www.ebilet.pl>.

Do children enter for free?

Children under 3 years old have a free entry based on the document with proof of age. During the event children must seat on their guardian's knees. Children must not be left unaccompanied. The Organizer does not recommend bringing over the children up to 3 years old due to the increased noise which may be uncomfortable for the children. Minors under 13 years old can enter the hall only with a valid ticket and under the supervision of an adult.

Who is eligible for a discount?

There is special category of saver family ticket called Big Family Card (Karta Dużej Rodziny) available for each match day. The tickets allow their owners to book purpose-assigned seats in the Category 2 areas at a lower price of the Category 4. You can send your request for the Big Family Card to: kartaduzejrodziny@ebilet.pl.

There is also a range of tickets dedicated to disabled people. Wheelchair users pays the price of the Category 4 ticket and his guardian enters for free. All interested persons are required to contact to: niepelnosprawni@ebilet.pl.

Disabled people

Spodek Arena is fully adapted to the needs of people with disabilities. The venue has an entrance for disabled people at the gate number 1.

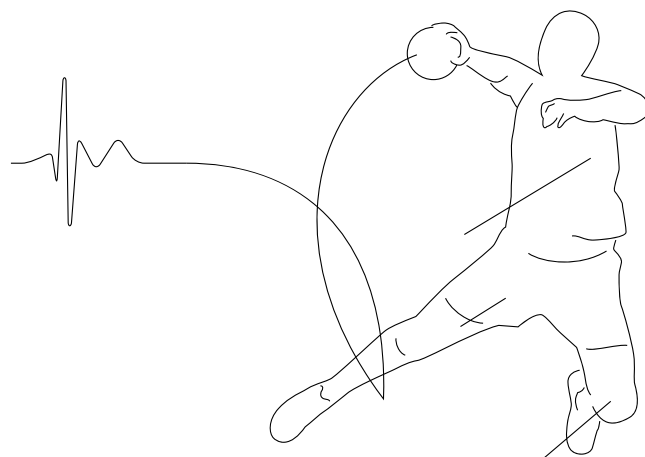
III. How to get to Spodek Arena?

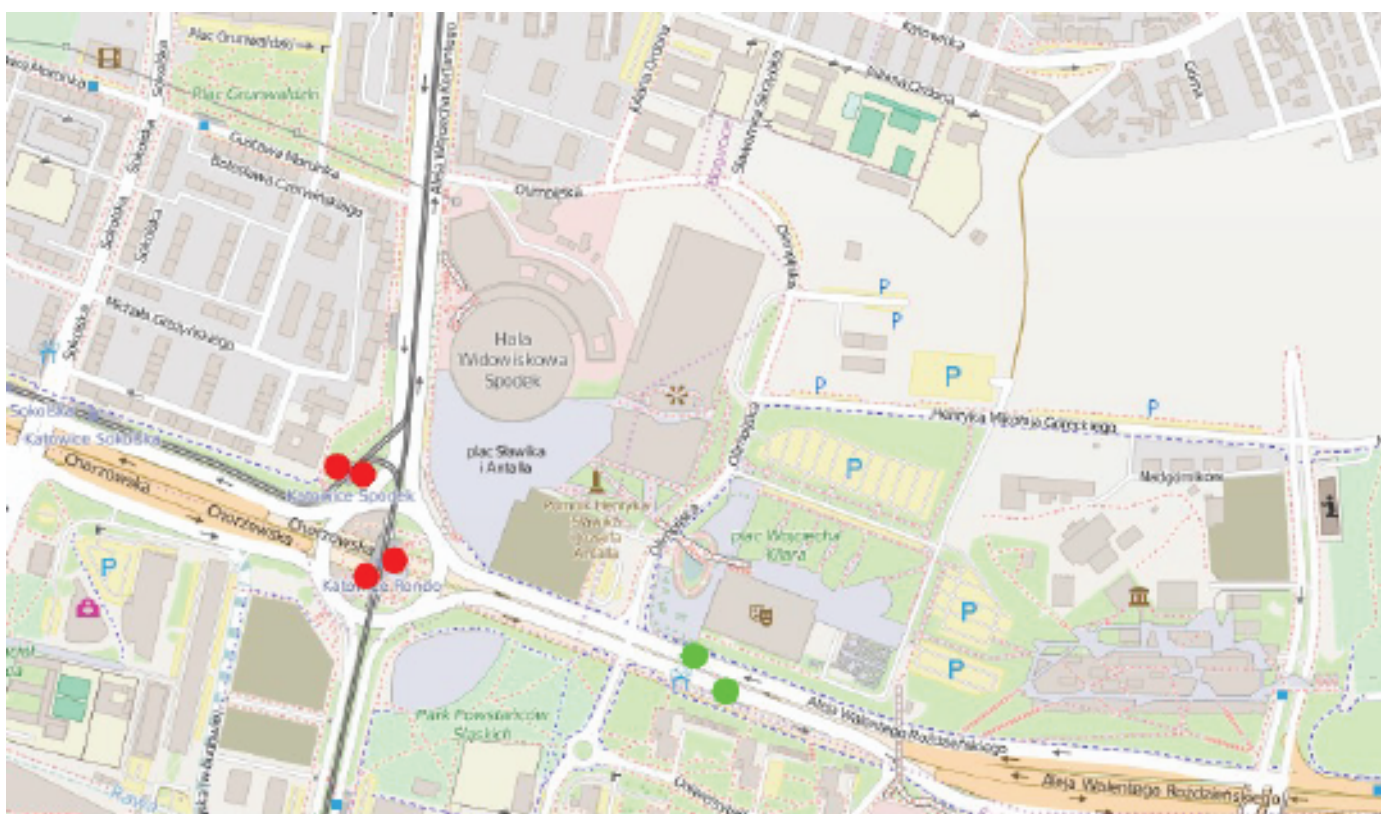
Spodek Arena is located in the center of Katowice. It is located by Jerzy Ziętek round-about, which connects Aleja Wojciecha Korfańtego and Droga Krajowa number 79. The venue is well connected to the rest of the city. Nearby Spodek Arena there is a taxi rank, bus and tram stops as well.



Access by public transport

You can quickly and comfortably get to the vicinity of the hall by public transport - definitely the best form of transport during the European Championships. The nearest tram stops are Katowice Rondo and Katowice Spodek.





Stop: Katowice Spodek:

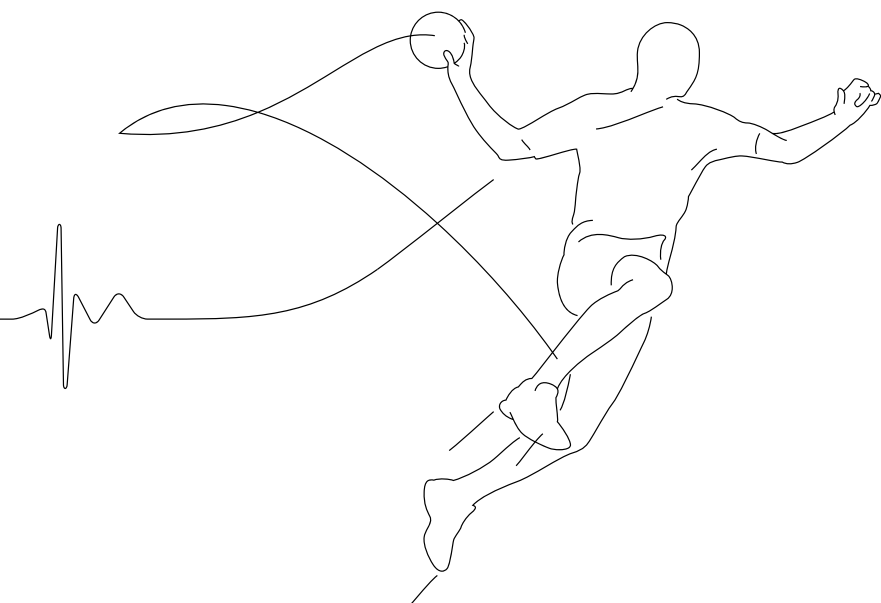
Trams lines 6, 11, 19, 23 i 33.

Stop: Katowice Rondo:

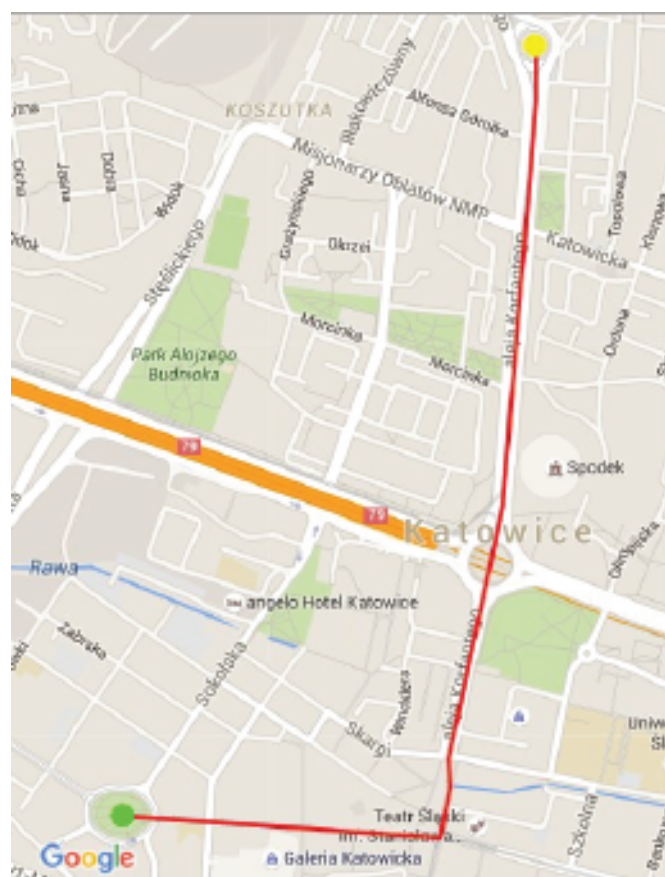
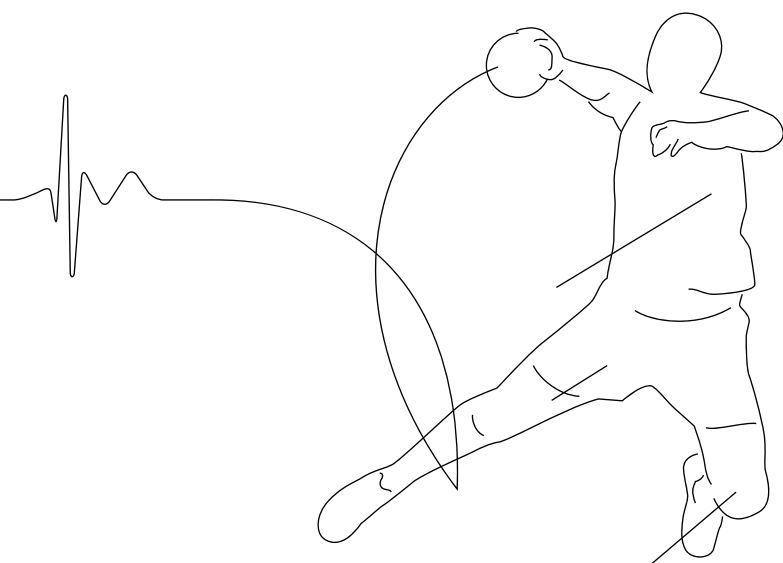
Trams lines 6, 11, 13, 16, 19, 23, 33 i 43.

Stop: Katowice Uniwersytecka:

Buses lines 30, 40, 76, 76N, 77, 77N, 149, 154, 162, 673, 800, 801, 805, 807, 808, 811, 813, 814, 815, 817, 818, 831, 835, 930, 908N, 920, 940



Please, note that all fans with a valid ticket can travel for free by historic trams at the day of the match on the special route from Katowice Plac Wolności stop to Katowice Koszutka Słoneczna Pętla. It goes directly via Main Railway Station, Main Square and Katowice Rondo stop.

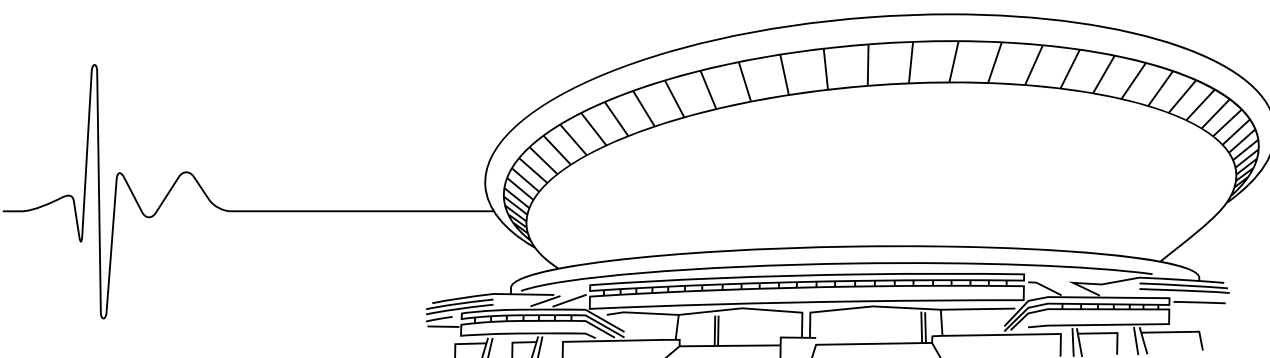
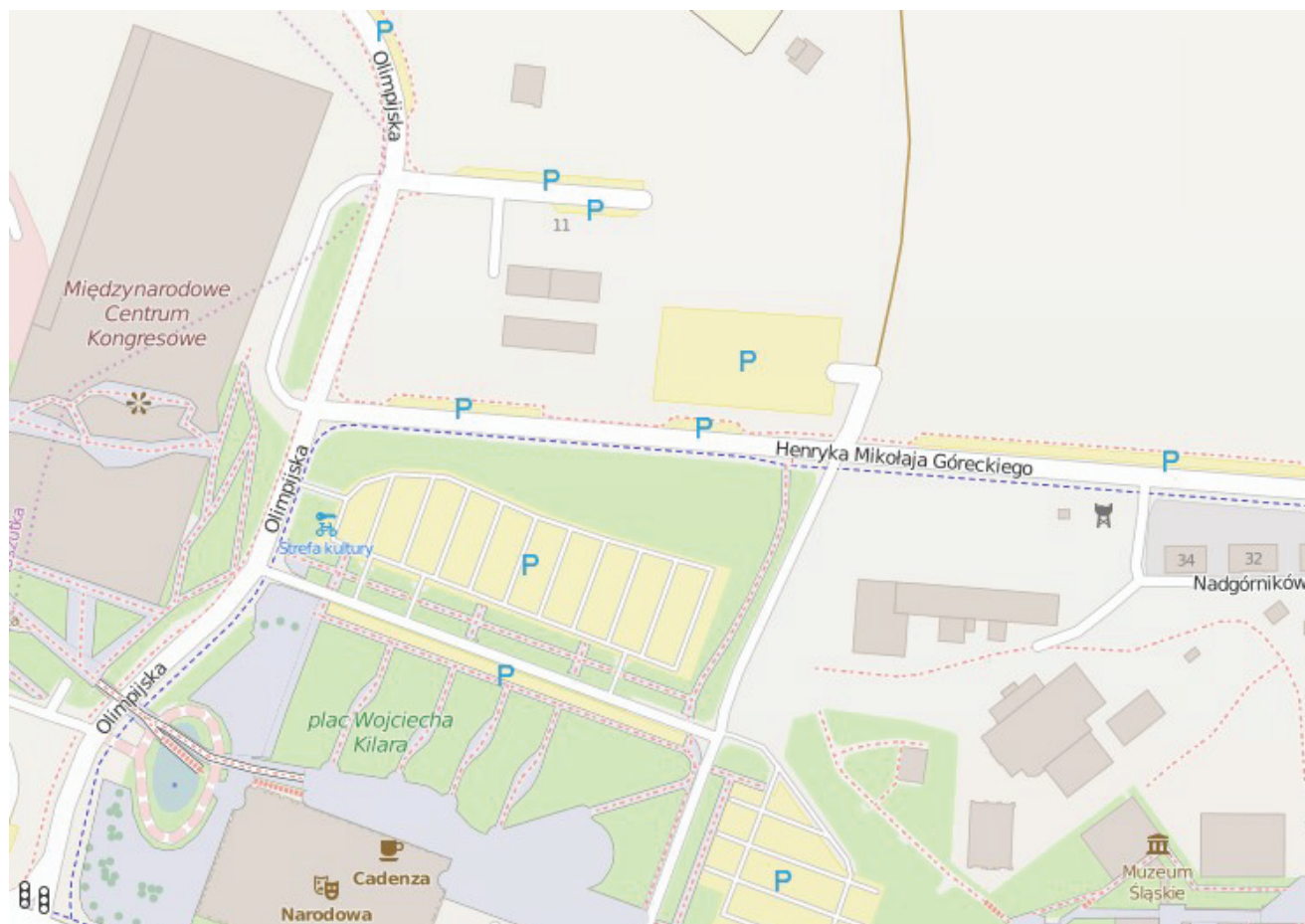


Godziny odjazdów w kierunku Koszutka Słoneczna Pętla																		
Katowice Plac Wolności	13:38	14:08	14:38	15:08	15:38	16:08	16:38	17:08	17:38	18:23	18:53	19:23	20:08	20:38	21:08	21:38	22:08	22:38
Katowice Dworzec PKP	13:41	14:11	14:41	15:11	15:41	16:11	16:41	17:11	17:41	18:26	18:56	19:26	20:11	20:41	21:11	21:41	22:11	22:41
Katowice Rynek	13:43	14:13	14:43	15:13	15:43	16:13	16:43	17:13	17:43	18:28	18:58	19:28	20:13	20:43	21:13	21:43	22:13	22:43
Katowice Rondo	13:45	14:15	14:45	15:15	15:45	16:15	16:45	17:15	17:45	18:30	19:00	19:30	20:15	20:45	21:15	21:45	22:15	22:45
Koszutka Misjonarzy Oblatów	13:48	14:18	14:48	15:18	15:48	16:18	16:48	17:18	17:48	18:33	19:03	19:33	20:18	20:48	21:18	21:48	22:18	22:48
Koszutka Słoneczna	13:49	14:19	14:49	15:19	15:49	16:19	16:49	17:19	17:49	18:34	19:04	19:34	20:19	20:49	21:19	21:49	22:19	22:49
Koszutka Słoneczna Pętla	13:50	14:20	14:50	15:20	15:50	16:20	16:50	17:20	17:50	18:35	19:05	19:35	20:20	20:50	21:20	21:50	22:20	22:50

Godziny odjazdów w kierunku Koszutka Plac Wolności																		
Koszutka Słoneczna Pętla	18:57	19:27	19:57	20:27	20:57	21:27	21:57	22:27	22:57	18:42	19:12	19:57	20:27	20:57	21:27	21:57	22:27	22:57
Koszutka Słoneczna	18:58	19:28	19:58	20:28	20:58	21:28	21:58	22:28	22:58	18:43	19:13	19:58	20:28	20:58	21:28	21:58	22:28	22:58
Koszutka Misjonarzy Oblatów	18:59	19:29	19:59	20:29	20:59	21:29	21:59	22:29	22:59	18:44	19:14	19:59	20:29	20:59	21:29	21:59	22:29	22:59
Katowice Rondo	19:01	19:31	20:01	20:31	21:01	21:31	22:01	22:31	23:01	18:46	19:16	20:01	20:31	21:01	21:31	22:01	22:31	23:01
Katowice Rynek	19:03	19:33	20:03	20:33	21:03	21:33	22:03	22:33	23:03	18:48	19:18	20:03	20:33	21:03	21:33	22:03	22:33	23:03
Katowice Dworzec PKP	19:05	19:35	20:05	20:35	21:05	21:35	22:05	22:35	23:04	18:50	19:20	20:05	20:35	21:05	21:35	22:05	22:35	23:04
Katowice Plac Wolności	19:06	19:36	20:06	20:36	21:06	21:36	22:06	22:36	23:05	18:51	19:21	20:06	20:36	21:06	21:36	22:06	22:36	23:05

Arriving by car and parking

We advise against traveling at matches played in the Spodek Arena by car. To motorized fans of handball we recommend the public transport. The car can be left on one of the parkings marked on the map below. The nearest parking are located at Olimpijska Street (Katowice Convention Bureau) and Henryka Mikołaja Góreckiego street (Silesian Museum).



IV. PGNiG OBRÓT DETALICZNY OFFICIAL EHF EURO 2016 FAN ZONE

From 15 to 31 January at the Square at Spodek Arena in Katowice will grow one of the four "PGNiG retail trade - Official EHF Euro 2016 Fan Zone". It will be opened every day, at 17:00 – 23:00. 15, 17, 20 i 29 January we will start at 15.00. Last day of the championship - 31 January, watching a fight for the medals will start already at 12.00. The Fan Zone is a perfect place to meet with friends and supporting the best handball players in Europe. Katowice Fan Zone can accommodate about 900 spectators. In addition to the huge large video screen (presented in the following visualization), handball fans will be able to use a special catering area, where there will be served warm and cold meals, drinks and beer. There will be also an entertainment zone with numerous attractions.



Reflex meter of the goalkeeper allows fans to test their reflexes and beat the other team's defenders. A special device measures reflexes and perception, which must be at the highest level if you want to be a handball star.

Bungee run is a real encounter with the defenders. The task of the participant is to reach the finish line as soon as possible. A special rope will disturb him resisting the run and pulling him back - just like a real defender.

Handball 16' is the latest version of dynamic game on the Xbox ONE, where fan becomes a handball player. Participant plays on a big plasma screen and the party gains an extra dimension!

Defeat Szmal, is a Radar Goal in the Official EHF EURO 2016 Fan Zone, where you can beat Sławomir Szmal. All participants face the famous Polish goalkeeper made in real size!

GifBox – in the Official EHF EURO 2016 Fan Zone you can take funny, animated pictures - GIFs. GifBoxes provide lots of fun and joy to all who want to take a picture in a funny pose, with friends or family.

Fan metamorphosis - in the Official EHF EURO 2016 Fan Zone you can make a metamorphosis from your dreams - paint your face in colours of your favourite team!

Children Zones – in the Official EHF EURO 2016 Fan Zone there are also areas for children, where under the guidance of animators, children will be able to colour comics or use the books of puzzles for children.

"PGNiG Turnover Retail - Official EHF EURO 2016 Fan Zone" is a guarantee of a great fun. With roofed construction – in rain or shine.

The entrance to the fan zone is free.



V. SECURITY

Comfort and safety of all fans is a priority for the organizers of the EHF Euro 2016. Therefore, during the tournament there are several simple rules that everyone must adhere to. The most important of them is the meticulousness. Therefore, absolutely remember about about tickets and documents. Without a ticket you will not enter the game. Information services, stewards, and security staff are responsible for security during the tournament in the halls and in the Fan Zones. All of them need to scrupulously carry out their tasks and responsibilities. With this attitude, we will be sure that security of all of us is properly provided in the course of the championship.

Before entering the hall, staff is entitled to carry both personal control and check your luggage. In this context it is very important so that you read the list of prohibited items. The rules of mass event are available on the website www.zprp.pl.

List of prohibited items

1. Weapons, explosives, knives
2. Pyrotechnic materials
3. Bottles, cups, cans, jugs
4. Alcohol, drugs
5. Propaganda materials about racism, xenophobia, vulgarism, religion and politics
6. Flagpoles or bannerpoles of length more than 1 m and diameter longer than 1 m
7. Advertising and promotion materials
8. Gas in aerosol, corrosive and flammable substances
9. Professional cameras and video cameras
10. Helmets, umbrellas, strollers
11. Large and bulky items like bags and suitcases with dimensions exceeding 25 cm x 25 cm x 25 cm
12. Large quantities of paper, streamers
13. Megaphones, whistles, trumpets, vuvuzelas
14. Laser pointers
15. Sport balls, beach balls, balloons
16. Drones
17. Banners or flags of a size bigger than 2 m x 1.5 m
18. Animals
19. Balaclavas, masks

This list is not a closed one. Information and security services have right to individually determine whether an object can be a threat during the match and thus its contribution may not allowed.

Can I bring my camera or video camera to the hall?

Only amateur equipment is allowed. Equipment with interchangeable lens longer than 10 cm is considered to be professional one. Potential refusal decision is made each time by stewards.

Captured images and recorded fragments of matches can be used by the fans for private purposes only.

Can I come to the hall with my luggage?

All objects of a size bigger than 25 cm x 25 cm x 25 cm are prohibited, with particular emphasis on bags, backpacks and suitcases. We strongly advise against taking similar objects into the hall, even if they are within the permissible norm.

Close to the hall there will be organized payable deposit point where you can leave items that are not allowed to be brought with you to the match. Of course, items left in the deposit point can't be dangerous or prohibited by law.

What documents should I bring?

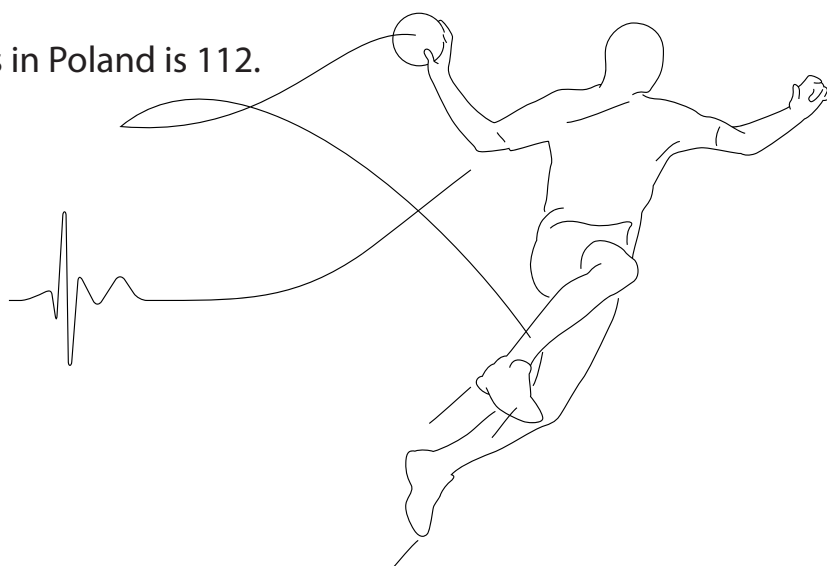
The base is of course your ticket for the match. All spectators, including children, should carry a valid identity document, for example an ID, passport, driving license, student ID or school ID, etc. Information and security services have right to request an identity document in connection with a mass event.

Medical assistance

Free medical assistance is available both in the hall and in the Fan Zone at the point with qualified medical staff and paramedics. In other cases, getting medical assistance is available in clinics. Medical services in these objects are payable.

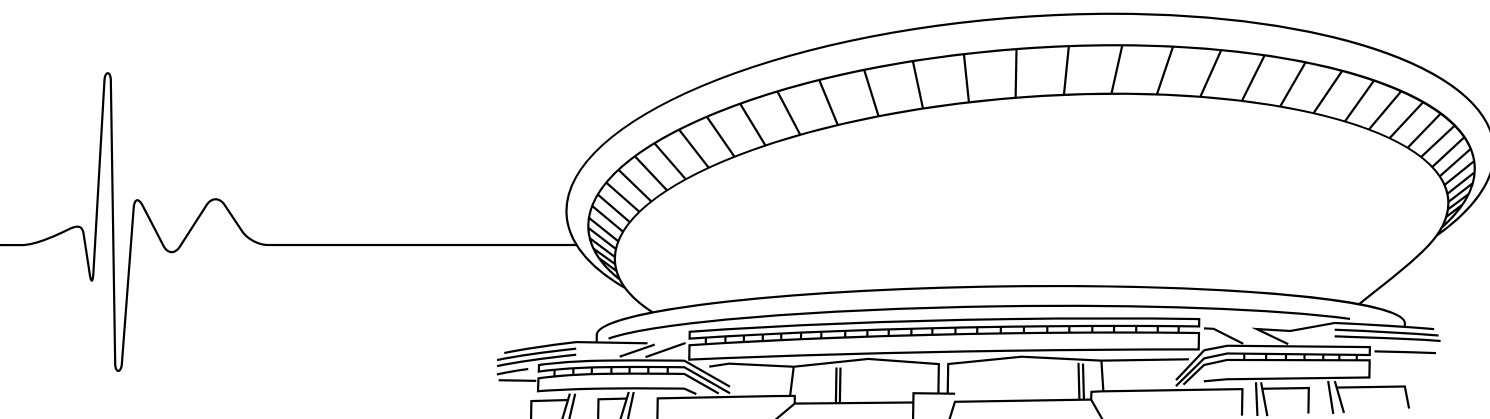
In life-threatening situations inform the nearest person from personnel in the hall or in the fan zone.

The number for emergency services in Poland is 112.



Volunteers

There are 850 well trained volunteers ready on the arrival of handball fans. Very often, these people dressed in a black jacket with the logo of the championships and blue blouses and t-shirts will be the first source of information for you. Volunteers can be found both in the halls and in the Fan Zones. All volunteers are very familiar with the topography of the city, tournament schedule and are able to provide basic first aid.



VI. INFORMATION FOR TOURISTS

KATOWICE



Katowice - the capital city of Silesia, mining industry Centre and the heart of a giant Silesia agglomeration composed of 14 neighbouring towns of similar industrial history.

Despite its industrial history, Katowice is famous for its uniquely large surface of green areas made available to the inhabitants for recreational and sports purposes, as well as for its continuously expanding network of bicycle paths.

"The Katowice. For a change" (Katowice. Dla odmiany) slogan expresses the belief that Katowice is worth discovering due to its avant-garde and innovative image. This is the place where new music (OFF Festival Katowice, Tauron Nowa Muzyka) appears next to the avant-garde art forms (Katowice Street Art. Festival, the 'Silesian Design') and unconventional architectural structures (Spodek hall and the construction of the New seat of the Silesian Museum at the area of former coal mine, Polish National Radio Symphony Orchestra and the building of the International Congress Centre).

Katowice is the city of inspiring clashes and interferences between history and modernity. A trip to the historical Nikiszowiec District and other interesting sites at the Industrial Monuments Route allow to have a look at both modern and Art Nouveau architecture. Numerous festivals and economic, cultural and sports events attract more and more guests to Katowice.

MUST SEE

- Three Ponds Valley - cycling and cross-country trails, roller-skating area, a horse stud farm
- Historic, over a hundred-year-old mining districts of Nikiszowiec and Giszowiec – incredibly charming heirlooms of industrial history of Upper Silesia.
- Route of Modernism – route in the very centre of Katowice presenting the most valuable examples architecture from the period of the 20's and 30's of XX century.

Important phone numbers

Polish country code: + 48

Katowice code: (32)

Police: 997

Fire brigade: 998

Ambulance: 999

Municipal police: 986

The emergency number for mobile phones: 112

Tourist Hotline of the Polish Tourist Organization:

tel. : +48 22 278 77 77 or +48 801 888 844

cc@pot.gov.pl

Tourist information: Tourist Service Centre

ul. Rynek 13

tel.: (+48 32) 259 38 08

Katowice Airport

ul. Wolności 90, 42 – 625 Ożarówice

tel.: +48 32 392 72 00

Main Railway Station Katowice

Plac Szewczyka 1

Tel.: (+48 32) 710 13 79

Taxi:

Echo-Taxi: 32 201 42 00

City Taxi: 32 203 77 77

Tele-Taxi Katowice: 32 209 09 09

Lider Taxi: 32 723 23 23

Carbon Taxi: 666 227 266

Taxi Driver: 692 077 230

Taxi Rondo: 32 205 26 26

Ale Taxi: 501 558 336

Cfx. Taxi: 507 409 782

Taxi-Delux: 513 272 272

Tele-Taxi Karolina: 32 201 01 01

Taxi Transport: 513 272 272

Citi Taxi: 32 204 77 77

Embassies and consulates in Poland

List of embassies and consular offices of the Republic of Poland with addresses and phone numbers is available on the website of the Ministry of Foreign Affairs, at: http://www.msz.gov.pl/pl/ministerstwo/protokol_dyplomatyczny/misje_dyplomatyczne_i_urzedy_konsularne_w_polsce/przedstawicielstwa_dyplomatyczne

Telephone number of the Ministry of Foreign Affairs is: +48 22 523 90 00

VII. Glossary English - Polish

Good morning / Dzień dobry

Thank you / Dziękuję

What time is it? / Która godzina?

Where is the nearest bus stop? / Gdzie jest najbliższy przystanek?

Handball / Piłka ręczna

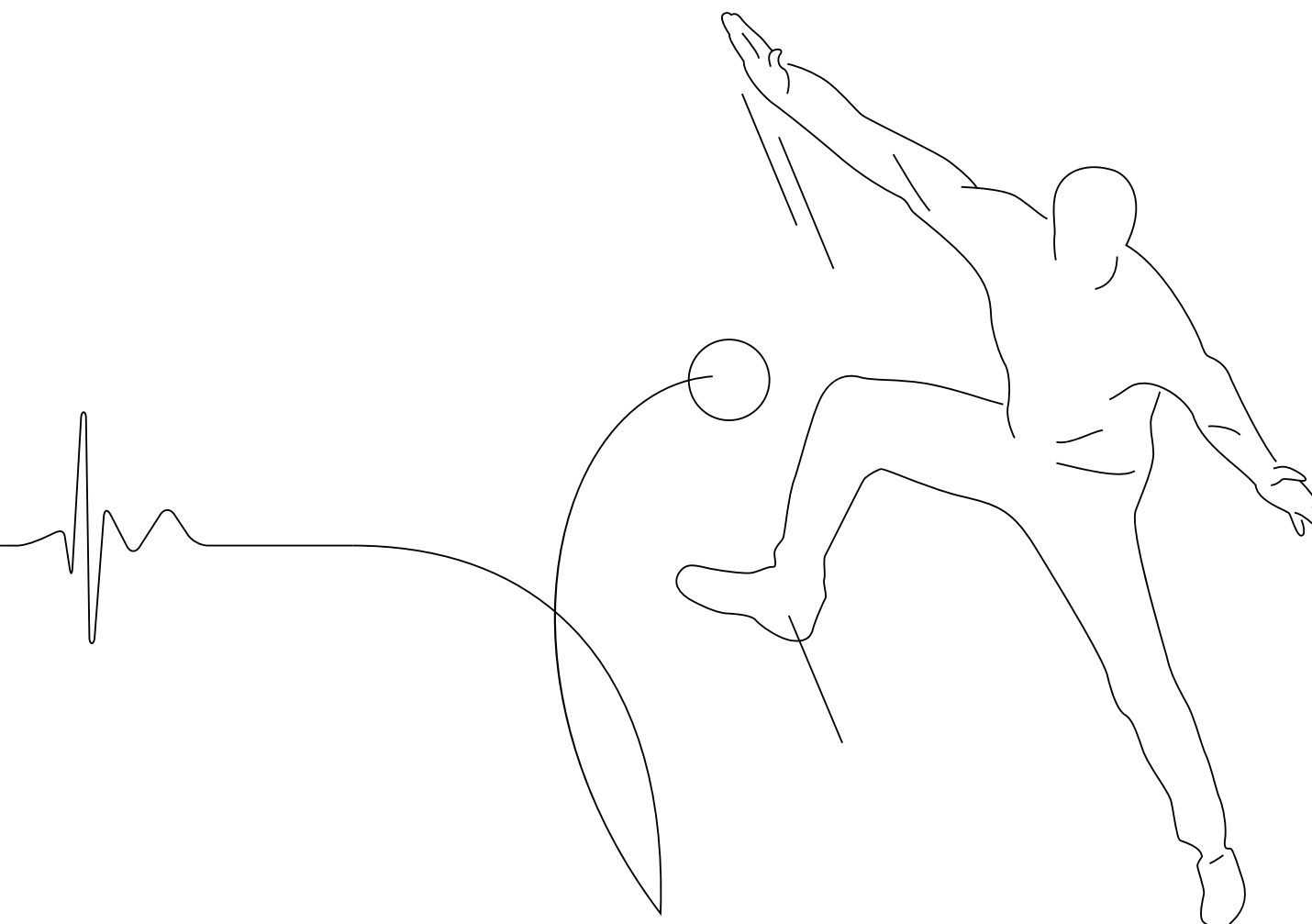
Victory / Zwycięstwo

Enjoy your meal / Smacznego

Dumplings / Pierogi

I love you / Kocham Cię

See you soon / Do zobaczenia wkrótce



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